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COMPLETE

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Page 1: Contact Info

**Q1**

Contact Info

Name	<b>Zuzzette Bricker</b>
City/Town	<b>menifee</b>
State/Province	<b>California</b>
Email Address	<b>ztigger2@hotmail.com</b>
Phone Number	<b>9517757790</b>

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**Q2**

Name of CERT Program you are affiliated with

Redlands CERT

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**Q3**

Name of Government Agency you are an employee with if applicable

Eastern Municipal Water District

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**Q4**

Please indicate your current CERT roles (choose all that apply)

**CERT Basic Instructor,**  
Other (please specify):  
State Instructor

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**Q5**

Please indicate your region (where you are physically based)

**Region IX - Arizona, California, Hawaii, Nevada, Guam, America Samoa, Mariana Islands, Marshall Islands, Micronesia**

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Page 2: CERT Experience

**Q6**

How many years have you been involved with CERT?

15 years

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**Q7**

Which CERT related courses have you taken (select all that apply)

- CERT Basic Training Course,**
  - CERT Train-the-Trainer Course,**
  - Teen CERT Annex for CERT Train-the-Trainer Course,**
  - CERT Program Manager Course**
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**Q8**

Briefly describe your CERT experience

I teach both English and Spanish CERT. I am vetted as a CA. and NV. instructor. I have taught train the trainer classes for CA. and Riverside Co. for 10yrs. and am one of three State Instructors that teach the T3 in Spanish.

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**Q9**

Briefly describe a CERT project that you led or were a major part of and how it benefited your CERT program/community

When I started working for Riverside Co. CA. I was able to launch Spanish CERT in a County that was 46% Latino/Hispanic. I was also invited to help the City of Long Beach to restart a Spanish CERT program that had been gone for over 15 yrs. Working with CAL Volunteers and Santa Barbara I was blessed with teaching the first in Spanish T3 in the Country and later invited to Chile to teach a T3 and Program Manager course for the ONEMI organization. Being able to grow CERT for the Spanish speaking community has been an incredible experience.

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Page 3: Contribution as a NCA Board Member

**Q10**

Please describe your experience and expertise with Associations and how this will benefit the NCA

I have been a member of the International Association of Emergency Management for over 10yrs. I have volunteer at the conference, assisting with registrations, directing people, raffle sales, and any other task needed.

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**Q11**

Briefly describe how your skills, experience, and currently CERT related activities would be beneficial to the NCA and NCA Leadership team:

I have been teaching CERT since 2006. I am a T3 instructor both in English and in Spanish I have been blessed with being able to teach throughout California and for the state of Nevada. I was able to bring the Spanish circumference finish set program to Riverside County and was 1 of 2 instructors That taught the 1st Spanish shirt to train the trainer in California. I am also a teen CERT Instructor and have taught numerous teen cert classes.

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## Q12

NCA Board Members are required to lead/participate in NCA committees. Please indicate your level of interest in the following current/future NCA committees

CERT Awards Committee	4 - I am interested in joining this committee had have relevant experience in this area
CERT Train-the-Trainer and Program Manager Committee Committee	4 - I am interested in joining this committee had have relevant experience in this area
CERT Volunteer Development and Support Committee	2 - I will support this committee if needed and relevant experience in this area
Communications Committee	2 - I will support this committee if needed and relevant experience in this area
Credentialing Committee	3 - I am interested in joining this committee but have little experience in this area
Elections Committee	3 - I am interested in joining this committee but have little experience in this area
ID Card Committee	1 - I will support this committee if needed but have little experience in this area
International CERT Committee	4 - I am interested in joining this committee had have relevant experience in this area
Marketing and Promotion Committee	2 - I will support this committee if needed and relevant experience in this area
Membership Committee	1 - I will support this committee if needed but have little experience in this area
National CERT Conference Committee	3 - I am interested in joining this committee but have little experience in this area
Newsletter Committee	2 - I will support this committee if needed and relevant experience in this area
Social Media Committee	4 - I am interested in joining this committee had have relevant experience in this area
Training Committee	4 - I am interested in joining this committee had have relevant experience in this area
Youth Preparedness Committee	2 - I will support this committee if needed and relevant experience in this area

## Q13

What are some projects that you think the NCA should be working on/emphasizing to better support CERT programs and how can you help lead this project?

We need to make sure more people know about the surprise although it has been around for over 30 years it is still very much an unknown gem.

**Q14**

As a NCA Board of Directors At Large member, you are representing specific CERT stakeholders based on your at large designation. Briefly describe your relationship with these stakeholders, including your communication channel and how you could represent them accurately.

As a bilingual instructor I am able to reach the Hispanic community and emphasize the importance of being better prepared in order to be resilient.

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**Q15**

NCA Leadership candidates are required to have a recommendation from their next in line in the CERT Hierarchy. CERT Volunteers need a recommendation letter from their CERT Program Manager CERT Program Managers need a letter of recommendation from their CERT Sponsoring Agencies CERT Program Managers that are also the Sponsoring Agency Point of Contact need a letter of recommendation from their supervisor State/Territory CERT Coordinators need a letter of recommendation from their supervisor and/or FEMA Region

**referral letter for Zuzzette Bricker.pdf (31KB)**

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**Q16**

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents

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**Q17**

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents

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**Q18**

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents

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August 9, 2021

NCA Elections Committee

Dear NCA Elections Committee,

This is a letter of recommendation for Zuzzette Bricker. As the State Administrator for the CERT Program in California, I have worked with Zuzzette for over 8 years. Zuzzette has been a subject matter expert for CERT Train-the-Trainer and Program Manager courses as well as CERT delivery in Spanish for the Hispanic community, including CERT TTT and PM courses. Zuzzette also helped lead the expansion of the Listos program throughout California. Listos is a training program that was developed using many of the same concepts found in the CERT Basic training, but is tailored for the Hispanic community. Listos has found great success in California and her expertise in Hispanic outreach can help the NCA support the CERT outreach in the Hispanic community throughout the US.

I have no doubt that the NCA would benefit greatly with the addition of Zuzzette Bricker to the Leadership team.

Thanks

A handwritten signature in black ink, appearing to read "Suu-Va Tai". The signature is written in a cursive style with a large, sweeping initial letter.

State CERT Administrator, California