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**COMPLETE**

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Page 1: Contact Info

**Q1**

Contact Info

Name	<b>Glenn C. Devitt</b>
City/Town	<b>Portland</b>
State/Province	<b>OR</b>
Email Address	<b>glenn.devitt@portlandoregon.gov</b>
Phone Number	<b>503-312-0591</b>

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**Q2**

Name of CERT Program you are affiliated with

Portland NET (Neighborhood Emergency Teams)

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**Q3**

Name of Government Agency you are an employee with if applicable

Portland Bureau of Emergency Management (PBEM)

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**Q4**

Please indicate your current CERT roles (choose all that apply)

**CERT Program Manager,**  
**CERT Volunteer Coordinator,**  
**CERT Basic Instructor,**  
**CERT Volunteer with leadership responsibilities,**  
**CERT Volunteer,**  
**Staff at a CERT Sponsoring Agency,**  
**Staff for local Emergency Management**

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**Q5**

**Region X - Alaska, Idaho, Oregon, Washington**

Please indicate your region (where you are physically based)

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**Q6**

How many years have you been involved with CERT?

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**Q7**

Which CERT related courses have you taken (select all that apply)

**CERT Basic Training Course,  
CERT Train-the-Trainer Course**

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**Q8**

Briefly describe your CERT experience

CERT training completed 2013, Volunteer Team Leader 2013-2019, hired as program Administrator in 2018 by the Portland Bureau of Emergency Management. Experience includes multiple field deployments, program administration, direct volunteer management, training of volunteers and trainers, engagement with statewide CERT coordination efforts, and grassroots lobbying coordination (before being hired by my bureau).

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**Q9**

Briefly describe a CERT project that you led or were a major part of and how it benefited your CERT program/community

For decades our CERT public outreach had been accomplished with a scattershot approach, and inconsistent messaging. Bureau staff would delivery various presentations as schedules allowed, and 2,000 CERT volunteers would do tabling and neighborhood presentations. To expand and refine community outreach we distilled seven printed fliers into a single durable 'PocketPrep' handout, and developed a standardized presentation to accompany it. As a customization of Unit 1, we now instruct all CERT trainees how to deliver a one-hour targeted presentation with the PocketPrep. Volunteers with particular talent and interest in this effort now comprise our Speakers Bureau, which we tap whenever a public request for an 'emergency prep 101' is received. The response and popularity of the consistent effort has been tremendous, and the handout and presentation are being translated and culturally adapted with community partner organizations to reach better into underserved communities.

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Page 3: Contribution as a NCA Board Member

## Q10

Briefly describe how your skills, experience, and currently CERT related activities would be beneficial to the NCA and NCA Leadership team:

CERT Dedication:

- Many deployments with my fellow volunteers, in heat and snow, rain and wildland fire smoke.
- Continued to co-lead my local team as a volunteer, even after taking a paid position as the Administrator of the Portland CERT (NET) program.
- Extensive advanced training, both as a student and instructor, to improve my effectiveness as a deployable resource.

Nonprofit leadership experience:

- Multiple terms on several boards of directors and executive committees for various local and national organizations with budgets ranging from \$25,000 - \$500,000.
- Co-founded a grassroots organization which led successful lobbying campaign of 51 NYC Councilmembers resulting in writing and successful passage of civil rights & civil liberties resolutions and legislation.
- Successfully co-led a national grassroots organization through the contentious replacement of a founding executive director. Critics eventually were won over with proven results, and the organization's growth and effectiveness boomed.

Philosophy:

- Board membership is about doing work, not adding a line to a CV and sitting back. I would never join an organization whose mission was not truly my passion.
  - Governance of an organization requires vigilance to all aspect of the organization's health. Fiscal, legal, constituent buy-in, and relationships with stakeholders of all varieties.
  - Plan for succession. From day one, board members should recruit and mentor successors who have the skills and talents to do an \*even better\* job than themself!
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**Q11**

NCA Board Members are required to lead/participate in NCA committees. Please indicate your level of interest in the following current/future NCA committees

CERT Awards Committee	<b>1 - I will support this committee if needed but have little experience in this area</b>
CERT Train-the-Trainer and Program Manager Committee Committee	<b>4 - I am interested in joining this committee had have relevant experience in this area</b>
CERT Volunteer Development and Support Committee	<b>4 - I am interested in joining this committee had have relevant experience in this area</b>
Communications Committee	<b>4 - I am interested in joining this committee had have relevant experience in this area</b>
Credentialing Committee	<b>4 - I am interested in joining this committee had have relevant experience in this area</b>
Elections Committee	<b>0 - I am not interested in this committee</b>
ID Card Committee	<b>2 - I will support this committee if needed and relevant experience in this area</b>
International CERT Committee	<b>3 - I am interested in joining this committee but have little experience in this area</b>
Marketing and Promotion Committee	<b>2 - I will support this committee if needed and relevant experience in this area</b>
Membership Committee	<b>2 - I will support this committee if needed and relevant experience in this area</b>
National CERT Conference Committee	<b>2 - I will support this committee if needed and relevant experience in this area</b>
Newsletter Committee	<b>2 - I will support this committee if needed and relevant experience in this area</b>
Social Media Committee	<b>0 - I am not interested in this committee</b>
Training Committee	<b>4 - I am interested in joining this committee had have relevant experience in this area</b>
Youth Preparedness Committee	<b>2 - I will support this committee if needed and relevant experience in this area</b>

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### Q12

What are some projects that you think the NCA should be working on/emphasizing to better support CERT programs and how can you help lead this project?

- Diversity and inclusion. The CERT curriculum and structure skew participation toward older members of dominant U.S. culture. (I am one of them.) We are not effectively reaching the communities 'first hit and hardest hit' who benefit the most from preparedness and response abilities.
- Achieve better understanding of, and appreciation for, CERT from government partners at all levels, from Firefighters to Congressional representatives. The better understood we are, the more effectively we can be integrated and deployed.
- Teach CERTs to advocate for themselves, to improve local support both financially and professionally. Make CERTs eligible for workers comp under states' laws.

I am involved in local projects pursuing all of these goals.

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### Q13

As a NCA Regional Representative, you are representing CERT programs in your region. Briefly describe your relationship with CERT programs in your region, including your communication channel and how you could represent them accurately.

- I convene our regional Citizen Corps working group in our UASI region and participate in UASI/SHSP proposals, both as an author and evaluator.
  - We are developing regional standards for CERT equipment and training (online and in-person) for cross-jurisdictional deployment.
  - My supervisor and I have initiated the effort to better align CERT Coordinators in Oregon. This was catalyzed by an movement to subvert the possibility of establishing insurance coverage for CERTs in the state legislature -- coverage for which we have been pushing. The opposition effort was successfully defeated.
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### Q14

NCA Leadership candidates are required to have a recommendation from their next in line in the CERT Hierarchy. CERT Volunteers need a recommendation letter from their CERT Program Manager CERT Program Managers need a letter of recommendation from their CERT Sponsoring Agencies CERT Program Managers that are also the Sponsoring Agency Point of Contact need a letter of recommendation from their supervisor State/Territory CERT Coordinators need a letter of recommendation from their supervisor and/or FEMA Region

**Devitt, Glenn Letter.pdf (83.9KB)**

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### Q15

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents

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### Q16

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents

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## PORTLAND BUREAU OF EMERGENCY MANAGEMENT

Mayor Ted Wheeler, Commissioner-in-Charge

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August 31, 2021

National CERT Association  
1865 Veterans Park Drive #203  
Naples, FL 34109

Dear Selection Committee,

It is my privilege to recommend Glenn Devitt to the NCA Workgroup. Glenn is a CERT Coordinator for Portland's Neighborhood Emergency Teams (Portland NET), a program I supervise. Portland NET includes over 2,000 active volunteers. I have known Glenn since October 2013, when he joined NET as a volunteer. I hired him onto our staff in January of 2018.

With the increasing frequency and severity of disasters in the United States, the role of CERT is rising in importance. As CERT Coordinators, it is our responsibility to keep CERT safe for our volunteers and introduce innovations that make civilian response more effective.

In Portland, Glenn has been at the forefront of program research and transformations involving topics as varied as curriculum delivery, volunteer management, diversity, and community engagement. Glenn is not a desk jockey; he is among our program's most valued instructors and he has deployed to response scenes dozens of times to manage volunteers on site and take part in operations. He is praised by our partners in Fire & Rescue and our colleagues in other jurisdictions as dependable and knowledgeable.

Glenn is well known, loved, and respected by our many volunteers. They appreciate his aptitude and experience as a volunteer, a volunteer leader, and coordinator. Glenn leads his work with compassion for people, and with equity and inclusion first in mind. I cannot imagine a better candidate for your workgroup than he.

Please do not hesitate to contact me if I can answer questions about the work Glenn does with us.

Sincerely,

Jeremy Van Keuren, PBEM

Community Resilience Manager

503-969-4701

[jeremy.vankeuren@portlandoregon.gov](mailto:jeremy.vankeuren@portlandoregon.gov)