

#8

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Page 1: Contact Info

Q1

Contact Info

Name	Steven Herring
City/Town	Chesterfield County
State/Province	Virginia
Email Address	herrings@chesterfield.gov
Phone Number	(804) 796-7159

Q2

Name of CERT Program you are affiliated with

Chesterfield County CERT

Q3

Name of Government Agency you are an employee with if applicable

Chesterfield Emergency Management

Q4

Please indicate your current CERT roles (choose all that apply)

CERT Program Manager,
CERT Volunteer Coordinator,
CERT Basic Instructor,
Staff at a CERT Sponsoring Agency,
Staff for local Emergency Management,
Other (please specify):
Regional CERT Committee Chair

Q5

Region III - Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, West Virginia

Please indicate your region (where you are physically based)

Page 2

Q6

How many years have you been involved with CERT?

2.5

Q7

CERT Basic Training Course

Which CERT related courses have you taken (select all that apply)

Q8

Briefly describe your CERT experience

I have been an active CERT Member since I went through CERT Basic Training in January 2019. I have also served as the CERT Program Manager for Chesterfield CERT since March 2020.

Q9

Briefly describe a CERT project that you led or were a major part of and how it benefited your CERT program/community

Our local CERT Team was tasked with providing logistical support during the COVID Vaccination efforts within our locality. I led the request for assistance and ensured that CERT Members were available to assist during the vaccination efforts, increasing vaccinations throughout our locality. The ability of the vaccination clinics to provide vaccinations to citizens could not have happened without the assistance from CERT. In addition, I advocated to ensure that CERT Members who volunteered at the vaccination clinics also received COVID Vaccinations for their efforts. In total, CERT Members volunteered 2400 hours over 5 months assisting with COVID vaccination efforts.

Page 3: Contribution as a NCA Board Member

Q10

Briefly describe how your skills, experience, and currently CERT related activities would be beneficial to the NCA and NCA Leadership team:

My skills include teambuilding, networking, and program management. With teambuilding, I will be able to work with the NCA Leadership Team to create new ideas that enhance CERT Programs nationwide. With networking, I will be able to network with the CERT Programs within NCA Region III to determine their needs and bring this information back to the NCA to determine how the NCA can support them. Finally, with program management, I can ensure that not only will my respective program be managed, but I can help ensure that CERT Programs in NCA Region III are assisted.

I have experience not only as a CERT Program Manager, but as a CERT Member and as an Emergency Manager. I will be able to use my experience as a CERT Member to connect with CERT Members throughout my locality to bring valuable feedback and ideas that can be used throughout the NCA, something I do within my own locality. As a CERT Program Manager, I know the importance of adequately training, engaging, and promoting CERT Members. I will use this insight to help CERT Programs throughout the NCA improve their own training, engagement, and promotion of CERT. Finally, as an Emergency Management professional, I know the importance of training for those leading critical programs. I will use this knowledge to advocate for more virtual offerings of FEMA CERT Classes for new staff within CERT Programs who need them, and will work towards completing training to conduct the trainings myself.

Finally, I currently serve as the Regional CERT Committee Chair for the Emergency Management Alliance of Central Virginia, a role I have served for nearly a year. Serving as Regional CERT Chair has given me the experience to help build CERT Programs beyond my own, while working together collaboratively to enhance CERT Members regionally. I will use this experience and insight to work collaboratively with the NCA Leadership Team to enhance the NCA to higher levels. This will allow us to serve the needs of CERT Programs within the NCA more effectively and efficiently, which will allow them to serve and train their respective CERT Members better.

Q11

NCA Board Members are required to lead/participate in NCA committees. Please indicate your level of interest in the following current/future NCA committees

CERT Awards Committee	1 - I will support this committee if needed but have little experience in this area
CERT Train-the-Trainer and Program Manager Committee Committee	3 - I am interested in joining this committee but have little experience in this area
CERT Volunteer Development and Support Committee	5 - I would be willing to lead this committee but have little experience in this area
Communications Committee	4 - I am interested in joining this committee had have relevant experience in this area
Credentialing Committee	3 - I am interested in joining this committee but have little experience in this area
Elections Committee	1 - I will support this committee if needed but have little experience in this area
ID Card Committee	1 - I will support this committee if needed but have little experience in this area
International CERT Committee	3 - I am interested in joining this committee but have little experience in this area
Marketing and Promotion Committee	1 - I will support this committee if needed but have little experience in this area
Membership Committee	1 - I will support this committee if needed but have little experience in this area
National CERT Conference Committee	1 - I will support this committee if needed but have little experience in this area
Newsletter Committee	1 - I will support this committee if needed but have little experience in this area
Social Media Committee	2 - I will support this committee if needed and relevant experience in this area
Training Committee	2 - I will support this committee if needed and relevant experience in this area
Youth Preparedness Committee	1 - I will support this committee if needed but have little experience in this area

Q12

What are some projects that you think the NCA should be working on/emphasizing to better support CERT programs and how can you help lead this project?

One big project I believe the NCA should emphasize is training for CERT Program Managers. During COVID there have been many staff changes with many new faces taking on roles as CERT Program Manager or Volunteer Coordinator. Providing FEMA CERT Train the Trainer and Program Manager courses for these individuals is essential for them to be able to perform their responsibilities adequately and enhance their respective CERT Programs. If elected, I will work and advocate to ensure there are more virtual offerings of the FEMA CERT Classes both within my NCA region and throughout the nation during COVID, and as well as more physical classes when allowed.

Q13

As a NCA Regional Representative, you are representing CERT programs in your region. Briefly describe your relationship with CERT programs in your region, including your communication channel and how you could represent them accurately.

I am the CERT Committee Chair for my Emergency Management region in Central Virginia, which consists of 7 CERT Programs. I am in communication with them often to determine best practices that we all can utilize to enhance our respective programs, as well as holding discussions regarding regional collaborations for all CERT Members in the region. Once such collaboration is a CERT Skills Rodeo, which is in the beginning stages of being planned to hold in early 2022 for regional CERT Members.

Q14

NCA Leadership candidates are required to have a recommendation from their next in line in the CERT Hierarchy. CERT Volunteers need a recommendation letter from their CERT Program Manager CERT Program Managers need a letter of recommendation from their CERT Sponsoring Agencies CERT Program Managers that are also the Sponsoring Agency Point of Contact need a letter of recommendation from their supervisor State/Territory CERT Coordinators need a letter of recommendation from their supervisor and/or FEMA Region

NCA Nomination Letter.pdf (43.9KB)

Q15

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents

Q16

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents

Q17

Respondent skipped this question

(optional) Please upload any additional letters of recommendations or supporting documents



Chesterfield County, Virginia Fire & EMS

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Edward L. Senter Jr.
Chief

August 17, 2021

Dear NCA Leadership,

As the outgoing Group A Region III NCA Board Member, I would like to nominate Steven Herring to serve as my replacement. Steven has been a CERT member for Chesterfield County, VA since 2019. In March 2020, Steven was hired to the Chesterfield Fire & EMS Division of Emergency Management to be the CERT Program Manager upon my promotion to Emergency Management Coordinator.

Steven has proven to be a dedicated leader for our CERT Team of nearly 1500 members. During the pandemic, he maintained great contact with our CERT Program and found ways to keep them engaged in virtual trainings. Steven also coordinated all aspects of CERT volunteer activities in assisting the Central Healthcare Coalition with PPE distribution to long term care facilities and the Chesterfield Health District in vaccine clinics. In total, the Chesterfield County CERT program contributed nearly 3000 hours to the COVID-19 pandemic response.

Steven also currently serves as the regional CERT chair of the Emergency Management Alliance of Central Virginia. In this capacity, he coordinates regional training and exercise as well as facilitating in the discussion of best practices throughout the CERT programs in the region.

I have no doubt that Steven will bring a lot of ideas and enthusiasm to the National CERT Association Board. In closing, I would like to thank the NCA for allowing me to serve for the past two years.

Kindly,

A handwritten signature in black ink, appearing to read "Jessica Robison".

Jessica Robison
Emergency Management Coordinator
Chesterfield Fire & EMS Department, Emergency Management Division