

# #12

**COMPLETE**

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Page 1: Contact Info

## Q1

Contact Info

Name	<b>Carolyn Bluhm</b>
City/Town	<b>Vero Beach</b>
State/Province	<b>FL</b>
Email Address	<b>CERTMinistry@gmail.com</b>
Phone Number	<b>18639995648</b>

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## Q2

Name of CERT Program you are affiliated with

CERT Ministry

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## Q3

Name of Government Agency you are an employee with if applicable

N/A

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## Q4

Please indicate your current CERT roles (choose all that apply)

**CERT Volunteer with leadership responsibilities,**  
Other (please specify):  
Nonprofit Training Organization

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## Q5

Please indicate your region (where you are physically based)

**Region IV - Alabama, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, Tennessee**

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Page 2: CERT Experience

**Q6**

How many years have you been involved with CERT?

18

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**Q7**

Which CERT related courses have you taken (select all that apply)

**CERT Basic Training Course,  
CERT Train-the-Trainer Course,  
Teen CERT Annex for CERT Train-the-Trainer Course,  
CERT Program Manager Course**

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**Q8**

Briefly describe your CERT experience

Carolyn has presenting educational presentations on emergency management, disaster preparedness, mitigation, damage assessment and other related subject since 1990. She has working knowledge of an operating Emergency Operation Center, FEMA Recovery Center and key governmental staffing.

Honored by Obama's White House for "Champion of Change" in January 2012; Denver's City Council presented me with a Proclamation for the FEMA's "Community Preparedness Hero" in December 2011; Received the FEMA's "Community Preparedness Hero" Award in Nov. 2011; Denver OEMSH received - National InfraGard Community Service Award (FBI) in Aug. 2010;

Responsible for planning, developing, coordinating and maintaining "Whole Community Preparedness Programs emergency/disaster preparedness, outreach and preparedness training for citizens/individuals, Community Emergency Response Training (CERT), volunteers, special needs populations, nonprofit organizations, governmental employees and other programs. Researched and implantation of methods for opportunities to establish sustain and expand existing programs, primary contact person for citizens, volunteers, and others for information on programs and educational opportunities.

The primary education program is the Citizen Emergency Response Training (CERT). CERT focuses on individuals taking personal responsibility for self, family, community, and business preparedness. One of her main goals of this training is to empower individuals and organizations to take the steps to understand, prepare for and respond to the hazards that threaten community.

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## Q9

Briefly describe a CERT project that you led or were a major part of and how it benefited your CERT program/community

Our courses are designed for the people in the communities to have basic emergency readiness skills to help themselves, their family, neighborhood, their church and community, before, during and after a natural or man-made emergency/disaster event.

Our training programs include but not limited to:

- Personal Planning for a Disaster Event
- Disaster Preparedness for People with Disabilities and Caregivers
- Teen Emergency Readiness Training (age 15 to 19, receives 24 hours of Community Service awarded)
- Safety team organization and training
- Emergency Response Team Training for Churches and non-profits (Based on FEMA course G317)
- Terrorist awareness
- Learn How to Survive an Active Shooter
- How Faith-Based Organizations Can Help Their Community in an Emergency/Disaster Event
- Continuity of Operations – Keeping the Church together after an Emergency/Disaster Event

At the completion of the training, participants are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in the communities

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## Page 3: Contribution as a NCA Board Member

### Q10

Please describe your experience and expertise with Associations and how this will benefit the NCA

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**Q11**

Briefly describe how your skills, experience, and currently CERT related activities would be beneficial to the NCA and NCA Leadership team:

- Americans with Disabilities Act
  - Administrative & Caseload Tracking/Management
  - Personnel Evaluation & Placement
  - Inter-Departmental Coordination
  - Program Development, Planning and Implementation
  - Large and Volunteer Group Management
  - Mentoring & Coaching
  - Conflict Resolution & Mediation
  - Recognize Gaps in Existing Processes
  - Disaster Planning
  - Community Outreach & Education
  - Staff Development & In-service Training
  - Regulatory Compliance
  - Reporting & Documentation
  - Confident Presentation, Communication & Interpersonal Skills
  - Microsoft Office Proficiency
  - Prevention & Management of Aggressive Behavior
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**Q12**

NCA Board Members are required to lead/participate in NCA committees. Please indicate your level of interest in the following current/future NCA committees

CERT Awards Committee	0 - I am not interested in this committee
CERT Train-the-Trainer and Program Manager Committee Committee	6 - I am interested in leading this committee and have relevant experience in this area
CERT Volunteer Development and Support Committee	6 - I am interested in leading this committee and have relevant experience in this area
Communications Committee	0 - I am not interested in this committee
Credentialing Committee	0 - I am not interested in this committee
Elections Committee	0 - I am not interested in this committee
ID Card Committee	0 - I am not interested in this committee
International CERT Committee	4 - I am interested in joining this committee had have relevant experience in this area
Marketing and Promotion Committee	4 - I am interested in joining this committee had have relevant experience in this area
Membership Committee	0 - I am not interested in this committee
National CERT Conference Committee	0 - I am not interested in this committee
Newsletter Committee	0 - I am not interested in this committee
Social Media Committee	4 - I am interested in joining this committee had have relevant experience in this area
Training Committee	6 - I am interested in leading this committee and have relevant experience in this area
Youth Preparedness Committee	4 - I am interested in joining this committee had have relevant experience in this area

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**Q13**

What are some projects that you think the NCA should be working on/emphasizing to better support CERT programs and how can you help lead this project?

By intergrading faith based, community and nonprofit organizations into the CERT community.

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**Q14**

As a NCA Board of Directors At Large member, you are representing specific CERT stakeholders based on your at large designation. Briefly describe your relationship with these stakeholders, including your communication channel and how you could represent them accurately.

With CERT Ministry being a national nonprofit disaster training organization, I will bring a view of what different communities around the United States may need in there local area.

**Q15**

NCA Leadership candidates are required to have a recommendation from their next in line in the CERT Hierarchy. CERT Volunteers need a recommendation letter from their CERT Program Manager CERT Program Managers need a letter of recommendation from their CERT Sponsoring Agencies CERT Program Managers that are also the Sponsoring Agency Point of Contact need a letter of recommendation from their supervisor State/Territory CERT Coordinators need a letter of recommendation from their supervisor and/or FEMA Region

**CHBluhmProclamationDec2011.pdf (33.2KB)**

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**Q16**

(optional) Please upload any additional letters of recommendations or supporting documents

**WHChampionOfChange-PresLetter-CHBluhm - Copy.pdf (190.1KB)**

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**Q17**

(optional) Please upload any additional letters of recommendations or supporting documents

**CHBluhmLetterFromTheMayorJan2012.pdf (314.2KB)**

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**Q18**

(optional) Please upload any additional letters of recommendations or supporting documents

**CHB-LetterFromSenatorUdall-DOC.pdf (31.3KB)**

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*Michael B. Hancock*  
MAYOR



# *City and County of Denver*

OFFICE OF THE MAYOR  
CITY AND COUNTY BUILDING  
DENVER, COLORADO • 80202-5390  
TELEPHONE: 720-865-9000 • FAX: 720-865-8787  
TTY/TTD: 720-865-9010

January 24, 2012

Carolyn C. Bluhm  
Community Relations Specialist  
Office of Emergency Management  
1437 Bannock Street, Room 3  
Denver, CO 80202

Dear Carolyn,

I am writing to congratulate you on being chosen and honored as one of President Obama's Winning the Future initiative's Champions of Change. Your hard work, dedication, and determination in emergency preparedness and management has without a doubt, made Denver and the surrounding metro area a safer place to live and work.

The City and County of Denver has one of the best emergency management departments in the country. The Denver Community Emergency Response Training and the Emergency Preparedness Programs in particular, are inclusive of such a broad scope of populations and organizations and as such have made an immense and lasting impact on the community.

In an increasingly globalized world, the creation of a Spanish-bilingual CERT team and a bilingual Arabic CERT team is crucial and ingenious.

I know that you have gone above and beyond in your capacity and both I, and the citizens of the City and County of Denver and the surrounding metro area, are proud and appreciative of all that you do.

Congratulations again on such a prestigious recognition!

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael B. Hancock", with a large circular flourish around the start of the signature.

Michael B. Hancock  
Mayor

MARK E. UDALL  
COLORADO



**United States Senate**  
WASHINGTON, D.C. 20510

November 28, 2011

Carolyn H. Bluhm,  
1437 Bannock Street, Room 3  
Denver, CO 80202

Dear Ms. Bluhm,

*Carolyn*

Congratulations on being recognized as a 2011 "Community Preparedness Hero" by the Federal Emergency Management Agency (FEMA). This is a tremendous honor and a tribute to your commitment and expertise in the areas of emergency management and preparedness, and in particular your outstanding efforts to implement Community Emergency Response Training (CERT) in the Denver community.

I am proud to join with your friends and family in congratulating you on receiving this award, and to thank you for the important work you are doing.

Warm regards,

*Mark Udall*

Mark E. Udall  
United States Senator

*I'm truly in awe of  
your work!*



**THE WHITE HOUSE**  
WASHINGTON

January 17, 2012

Ms. Carolyn Hughes Bluhm  
Colorado Springs, Colorado

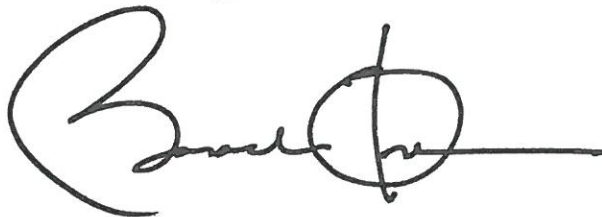
Dear Carolyn:

Congratulations on being selected as a White House Champion of Change. Thank you for the work you do every day.

From the earliest days of our founding, our Nation has been shaped by ordinary people who have dared to dream and used their unique skills to do extraordinary things. Americans like you help carry this tradition forward by reaching for new ideas that will help our country win the future. You and your fellow Champions embody the change you want to see in the world. Together, we will out-innovate, out-educate, and out-build the rest of the world to keep our country strong.

Congratulations, again, and I wish you all the best in your future endeavors.

Sincerely,

A handwritten signature in black ink, appearing to be Barack Obama's signature, written in a cursive style.

# PROCLAMATION



City and County of Denver  
Proclamation No. CP11-0905

## Commending Carolyn Bluhm for being selected as the 2011 Community Preparedness Hero by the Federal Emergency Management Agency

**WHEREAS**, the U.S. Department of Homeland Security's Federal Emergency Management Agency (FEMA) honors individuals for making our communities safer, stronger, and better prepared to manage emergency situations; and

**WHEREAS**, FEMA selected this year's winners from applicants among 36 states, as well as Puerto Rico and the Virgin Islands, which included submissions from faith-based, tribal, non-profit, private sector, community-based organizations, and individuals; and

**WHEREAS**, Carolyn Bluhm has worked for the Office of Emergency Management and Homeland Security for six years providing community preparedness trainings to Denver's diverse populations and many times she volunteers her own time to provide technical assistance; and

**WHEREAS**, Ms. Bluhm's efforts include assistance to a local church where she created a Spanish community emergency response team (CERT), she established CERT and emergency operations teams in Arabic, Farsi, Urdu, and Somali, and she trained CERT trainers in these bilingual communities to conduct more trainings on their own; and

**WHEREAS**, Ms. Bluhm is known to put her heart and soul into the community preparedness programs because of her dedication to the well-being and security of all neighborhoods; and

**WHEREAS**, Ms. Bluhm received her award at a community preparedness roundtable event in Washington, D.C. for her outstanding efforts.

**NOW THEREFORE,**

**BE IT PROCLAIMED BY THE COUNCIL OF THE CITY AND COUNTY OF DENVER:**

**Section 1.** That Denver City Council congratulates Carolyn Bluhm on receiving the award of the 2011 Community Preparedness Hero for her outstanding work and achievements in making Denver a safer place to live.

**Section 2.** That the Clerk of the City and County of Denver shall attest and affix the seal of the City and County of Denver to this proclamation and that a copy be transmitted to Carolyn Bluhm, Office of Emergency Management and Homeland Security.

PASSED BY THE COUNCIL December 5, 2011

PRESIDENT